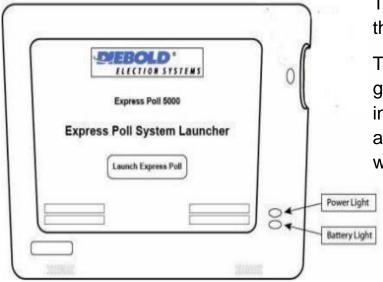
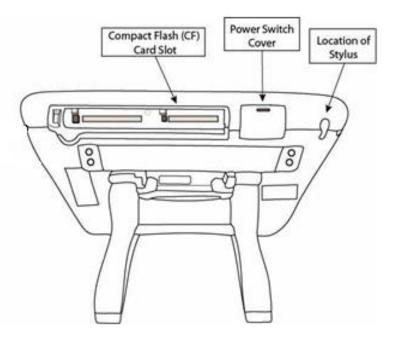
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Introduction to the Electronic Pollbook





The **Power Light** is green when the unit is in use.

The **Battery Light** will flash green when the unit is plugged into an electrical power source and is charging. The light is off when there is no electrical power.

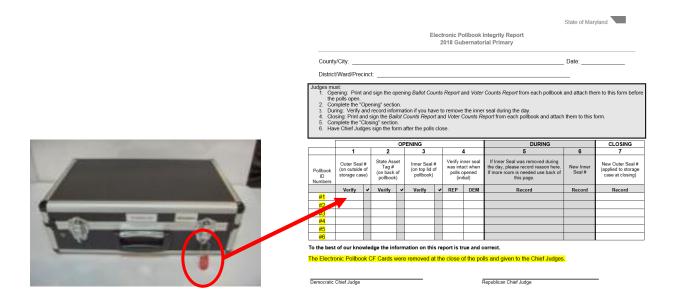
The Compact Flash (CF) Card
Slot contains a compact flash card,
a device used in the electronic
pollbook for storing election
information and a list of eligible
voters. The protective cover for
the Compact Flash Card Slot is to
remain closed and sealed during
an election.

The **Power Switch Cover** can be opened to access the on/off power switch.

The **Stylus** is the pen-shaped instrument with a hard point stored in the top of the unit to be used to navigate the electronic pollbook. You use the stylus to "tap" commands on the screen.

Unpacking the Electronic Pollbooks

1. Verify the outer seal number on each case matches the number in column 1 of the *Electronic Pollbook Integrity Report*.

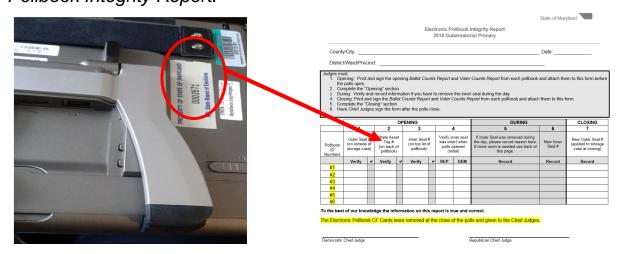


- 2. Remove the outer seal and open the two latches.
- 3. Place broken seal in the pollbook case.
- 4. Detach the internal power connection (if attached) from the electronic pollbook.
- 5. Remove the electronic pollbook and power cord from the case.

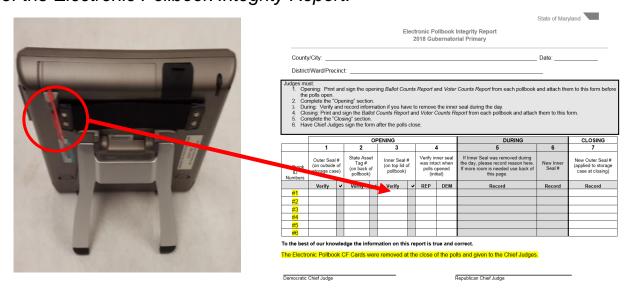
Do not grab the electronic pollbook by its legs! Use the elastic strap on the electronic pollbook.



 Verify the State Asset Tag number on the back of each electronic pollbook matches the numbers in column 2 of the *Electronic* Pollbook Integrity Report.



7. Verify the inner seal number on the top of each electronic pollbook is **NOT** broken and the number matches the numbers in column 3 of the *Electronic Pollbook Integrity Report*.



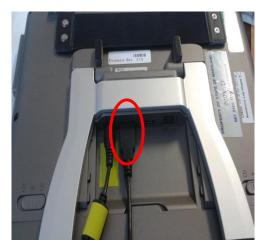
8. Verify the Power Switch on the top is turned OFF.



 Insert the power cord (marked with yellow tape) into the first connection slot marked with PWR and the other end into a power source. <u>Do NOT turn on the power switch yet!</u>



10. Take the printer's USB cable from the printer case and plug the larger end into either of the two USB ports located on the back of the electronic pollbook.



11. Plug one end of the printer's power cord (marked with blue tape) into the printer and the other end into a power source.

The printer end of the power cord is bent 90 degrees (elbow shaped). DO NOT connect an electronic pollbook power cord to the printer. It will cause severe damage to the printer.

12. Plug the smaller end of the USB cable into the printer.



13. Repeat steps 2 through 12 for all electronic pollbooks.

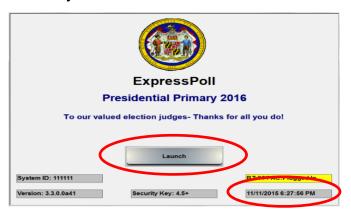
There should be one printer for each electronic pollbook. If there are any printers missing, contact the local board of elections.

Verifying the Electronic Pollbooks

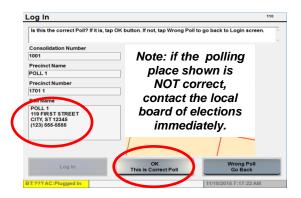
 Turn the power switch to ON. DO NOT NETWORK THE POLLBOOKS YET.



- 2. When the electronic pollbook switch is ON, the "Launch" screen will appear.
 - Verify the date and time is correct. If the date or time is incorrect, alert a chief judge who will seek technical support.
 - If the date and time is correct, tap the "Launch" button with the stylus.

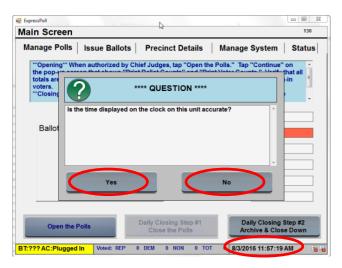


3. Verify the poll name on the left side before tapping the "OK This is Correct Poll" button at the bottom of the screen.



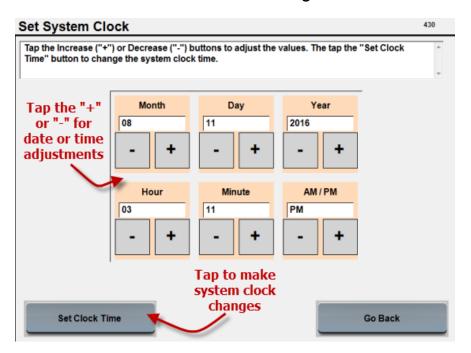
If the polling place shown is not correct, alert a chief judge who will contact the local board of elections immediately.

4. Select "Yes" or "No" when prompted to check the clock accuracy in bottom right corner.



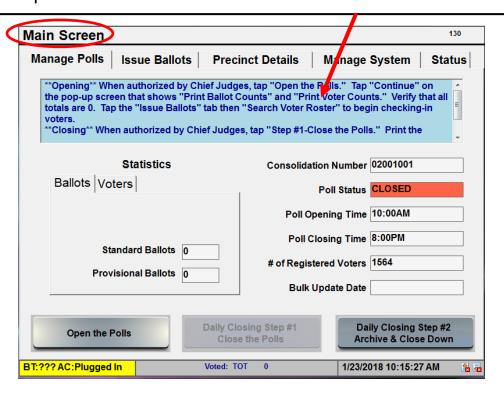
- If "No" is selected, go to step 5.
- If "Yes" is selected, go to step 6.

5. Make the date and/or time adjustments by tapping "+" or "-". Select "Set Clock Time" to make changes.

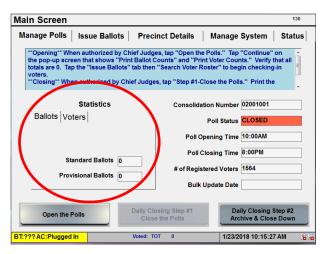


6. The "Main Screen" will appear with the "Manage Polls" tab at the top of the screen. The Poll Status will be "Closed."

Almost everything you will need to know about using the electronic pollbook is in the onscreen instructions. Please read them!



7. Tap the "Ballots" and "Voters" tabs under the "Statistics" to verify that all the numbers are zero. Be sure to check both tabs under "Statistics" for zeroes before networking the electronic pollbooks.



Alert a chief judge immediately if any of these numbers are not zero. Do not network the electronic pollbooks if any number is not zero.

8. Verify that the totals at the bottom of the screen are zero.

For the primary election:



For the general election:



Alert a chief judge immediately if any of these numbers are not zero. Do not network the electronic pollbooks if any number is not zero.

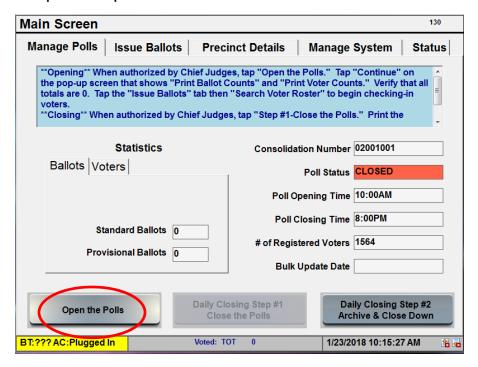
9. Repeat steps 1 through 8 for all electronic pollbooks.

Opening the Polls

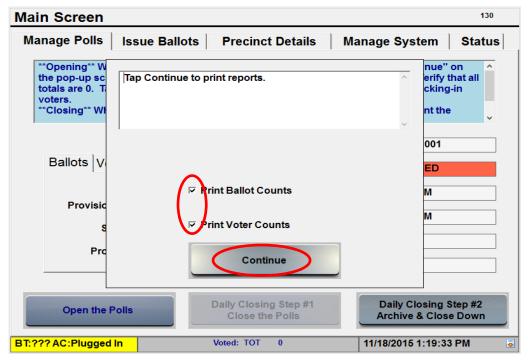
Do not check-in voters before 7:00 a.m.

Steps 1 through 4 can be performed on each electronic pollbook before 7:00 a.m.

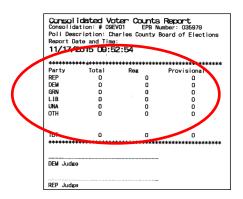
1. Tap the "Open the Polls" button

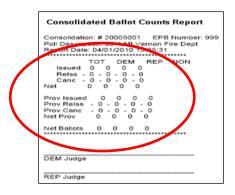


2. Be sure the Print Ballot Counts and Print Voter Counts boxes have check marks in the pop-up menu.

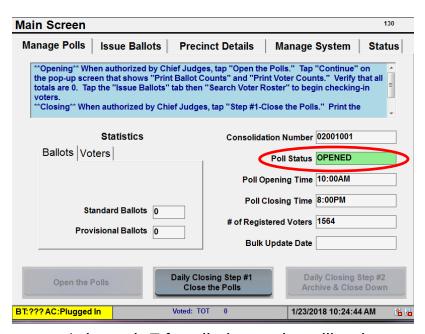


- 3. Tap "Continue" to print the Ballot Counts and Voter Counts reports.
- 4. Two reports will print.
- Verify all totals on the Consolidated Voter Counts Report and Consolidated Ballot Counts Report are zero. Alert a chief judge immediately if the totals are not zero.





- 6. Sign both reports and attach to the *Electronic Pollbook*Integrity Report.
- 7. The "Poll Status" will change from red to green and display "OPENED."



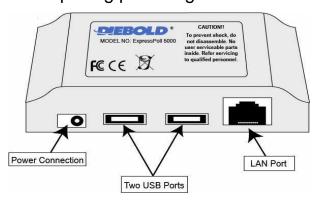
8. Repeat steps 1 through 7 for all electronic pollbooks.

Networking the Electronic Pollbooks



Do not network the electronic pollbooks until after:

- ☐ All electronic pollbooks have been turned on individually.
- ☐ The "Statistics" on the "Main Screen" are verified as zeroes for the "Ballots," "Voter," and "SDR Counts" tabs.
- ☐ After the Consolidated Voter Counts Report and Consolidated Ballot Counts Report are printed on each electronic pollbook.
- A. The back of the electronic pollbook has four ports, from left to right:
 - 1. Power connection
 - 2. Two USB ports for the printer
 - LAN port that connects all the electronic pollbooks in the same polling place together



B. All cable connectors are unique and fit only one way. Insert the USB plug with USB icon facing up. Insert LAN plug with locking tab facing up. If a cover is used, make sure all connectors are properly set before covering.



C. The back may remain covered during the election to help prevent disconnection.



Networking Two Electronic Pollbooks

For more than two electronic pollbooks, see the "Networking Three or More Electronic Pollbooks to the Hub" section of this chapter.

 Turn both electronic pollbooks OFF <u>before</u> connecting the network cables.



2. Connect one end of the crossover cable into the LAN port on the back of one electronic pollbook.



3. Connect the other end of the crossover cable into the LAN port on the back of the other electronic pollbook.



4. Install the protective cover as shown below to help prevent disconnection, if it is provided in the electronic pollbook case.



5. Turn an electronic pollbook ON one at a time until the "Launch" screen appears.



6. Proceed to the "Checking Synchronization" section of this chapter.

Networking Three or More Electronic Pollbooks to the Hub

For two electronic pollbooks, see the "Networking Two Electronic Pollbooks" section of this chapter.

 Turn all electronic pollbooks OFF <u>before</u> connecting the network cables.



 The hub (or switch) connects more than two electronic pollbooks and allows them to synchronize data in a polling place. There are several models used and their appearances vary.



3. Connect the hub's power cord into the first socket in the back of the hub.



- 4. Insert the power cord plug into the power strip. The hub's power light indicator will turn on.
- 5. Connect one end of a hub cable into the LAN port of an electronic pollbook.



6. Connect the other end of the hub cable to any port in the hub.



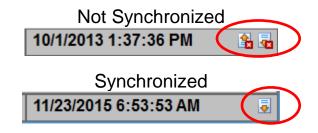
- 7. Repeat steps 1 through 6 for each electronic pollbook.
- 8. Turn an electronic pollbook ON one at a time until the "Launch" screen appears.



9. Proceed to the "Checking Synchronization" section of this chapter.

Checking Synchronization

Check that the electronic pollbooks are synchronized with other electronic pollbooks in the polling place. This is indicated by a pair of icons in the lower right corner of the screen. If the electronic pollbooks are not synchronized, check that all connections between the electronic pollbooks and the hub are intact. If the electronic pollbooks will not synchronize, alert a chief judge who will seek technical assistance.



Throughout the day, periodically check the voted totals at the bottom of the screen against the other electronic pollbook(s) in the polling place. All totals should match.



If the electronic pollbooks are not synchronized, check that all connections between the electronic pollbooks and the hub are intact. If the electronic pollbooks will not synchronize, alert a chief judge who will seek technical assistance.

Entering and Clearing Data in the Pollbook

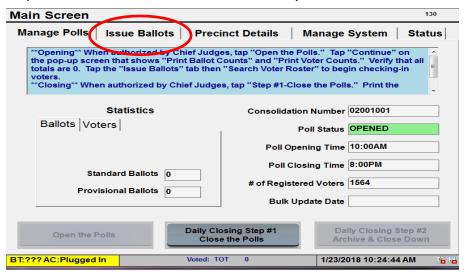
The electronic pollbook accepts only letters A-Z for name lookup. (No spaces, hyphens or apostrophes.) The voter's name will print correctly (including apostrophes) on the voter authority card.

- Tap the "back space" key to delete one or more letters.
- Tap the "clear" key to delete an entire field.
- Tap the "Clear ALL" button to clear all search fields.

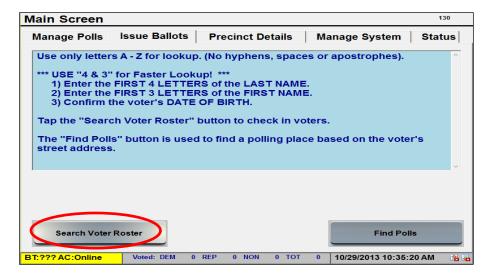
Finding Voters in the Electronic Pollbook

Check-in judges <u>may not ask for ID</u>, but may accept an ID <u>if</u> <u>offered</u> by a voter. Judges <u>must also ask</u> the voter to state his or her name, address, and month and day of birth.

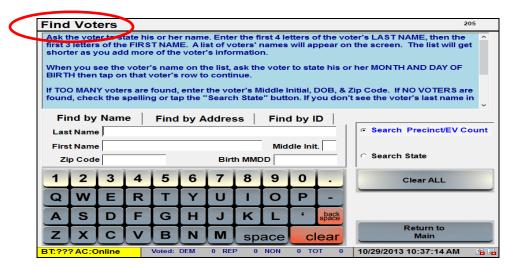
1. Tap the "Issue Ballots" tab at the top of the screen.



Tap the "Search Voter Roster" button on the bottom left of the "Issue Ballots" screen.



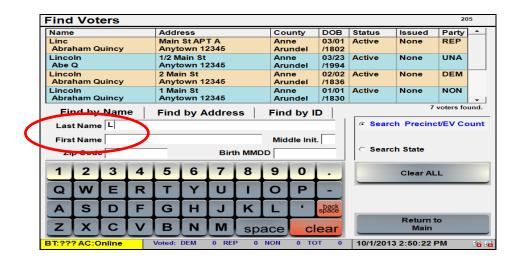
3. The "Find Voters" screen appears next. You are ready to check-in voters.



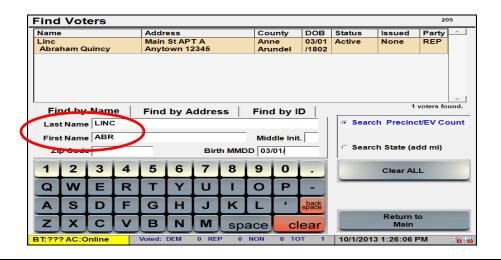
- 4. Inform each voter that there is an accessible way to read or mark your ballot. Be sure to say to each voter, "There is an accessible way to read or mark your ballot."
- 5. Ask "What is your name?"
 - Repeat the voter's name and type in the voter's name in the "Find Voters" screen of the electronic pollbook.

Use the **4-3 method** by entering only the first 4 letters of the voter's last name and the first 3 letters of the voter's first name.

On the "Find Voters" screen, tap the keys to enter the first 4
 letters of the voter's last name. Note: Do not use
 apostrophes or hyphens. For example, O'Neal should be
 entered ONEA, El-Habib should be entered as ELHA, etc.



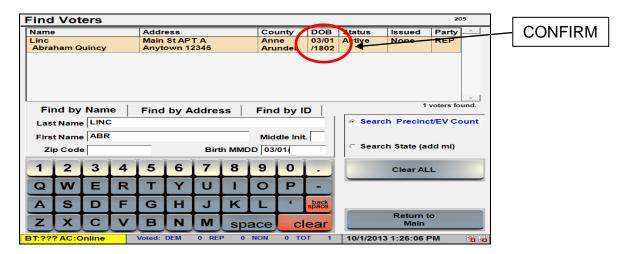
Tap the "First Name" box before entering the first 3 letters
 of the voter's first name. The list of names will get shorter
 as you add letters.



If you need to narrow down the search (a scroll bar appears on the right side indicating a long list), tap on the "Middle Init" box, and tap the **first letter of the voter's middle name**. If the voter has no middle name, use the "space" key to enter a **blank space** in the "Middle Init" box.

You may also narrow the voter search by entering the voter's zip code or month and day of birth. This can only be done after at least one letter has been entered for the voter's last and first name fields.

6. Ask "What is your month and day of birth?"

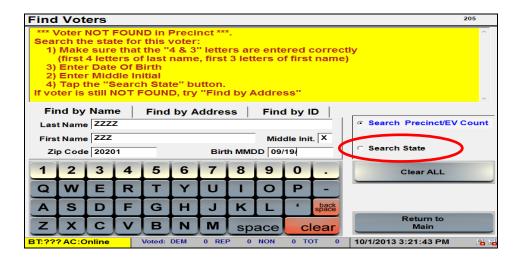


Confirm the voter's month and day of birth to be sure you see the correct voter. Be careful to not confuse father and son, mother and daughter, father and daughter, etc.

- 7. If you cannot find the voter's name in the precinct roster:
 - Enter the voter's name without punctuation (apostrophes, hyphens, etc).
 - Enter the voter's date of birth (use the MMDD format). For example, August 2 would be entered as 0802.
 - Check all possible variations of spelling for the name or ask the voter to spell his or her name.
 - Search the State roster (see the "Finding Voters in the State Roster" section below).
 - See the "Finding Voters by Street Address" section of this chapter.

Finding Voters in the State Roster

1. If you cannot find a voter's name in the precinct roster and have verified the correct spelling, tap the "Search State" button to widen the search.



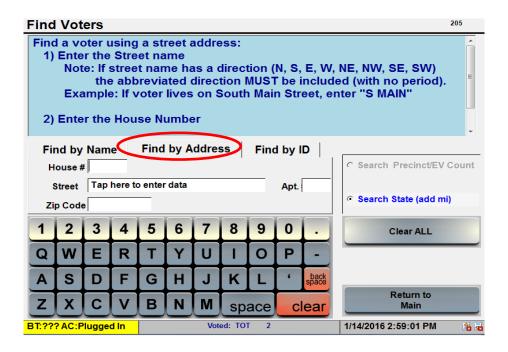
2. If there are too many voters found in the State, enter more letters of the last and first names to narrow the search.

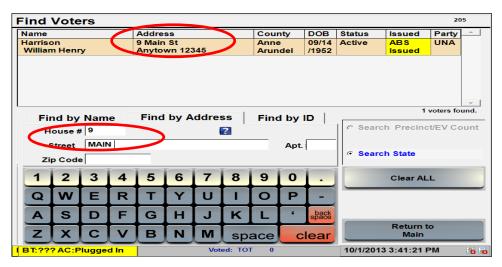
When searching for a common name (Jane Smith, Mary Williams, James Johnson, etc.), the best way to narrow the search is to add the voter's <u>middle initial</u>, <u>date of birth</u>, and/or <u>zip code</u>.

To use the middle initial to search for a voter with no middle name, you must use the "space" key to enter a **blank space** in the "Middle Init" box.

Finding Voters by Street Address

1. If you cannot find a voter's name after checking for various spellings, tap on the "Find by Address" tab and enter the voter's house number and street name.







The "Find by Address" lookup always searches the entire state.

- 2. If voter's street name includes a directional, type "N" for "North," "S" for "South," etc. DO NOT put a period after the abbreviation.
- 3. Select the voter's name on the "Find Voters" screen to continue checking in the voter.

Voter Not Found in the Electronic Pollbook

If you cannot find the voter's name in the electronic pollbook, alert a chief judge immediately. The chief judge will contact the elections office. After contacting the elections office, the chief judge will explain to the voter his or her voting options.

If the voter cannot be found in the electronic pollbook, the voter may only be issued a provisional ballot.

- If the voter is registered to vote and is at or chooses to go to the correct precinct for the voter's address, all contests will be counted.
- 2. If the voter is registered to vote and is not at and chooses not to go to the correct precinct for the voter's address, only the contests the voter is eligible to vote for will be counted.
- 3. If the voter is not registered to vote, no contests will be counted.

Voter is Registered in Another Precinct

The voter can choose to go to his or her correct precinct to vote or stay and vote a provisional ballot.

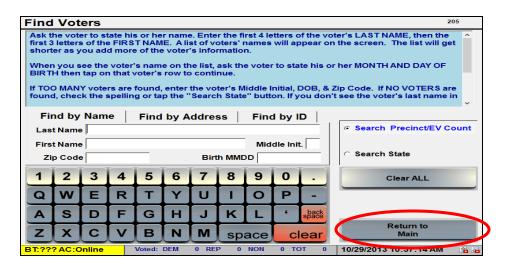
1. If the voter chooses to go to the correct precinct, every contest will be counted.

 If the voter chooses to stay and vote a provisional ballot, only the contests the voter is eligible to vote for will be counted.
 Use provisional code 1.

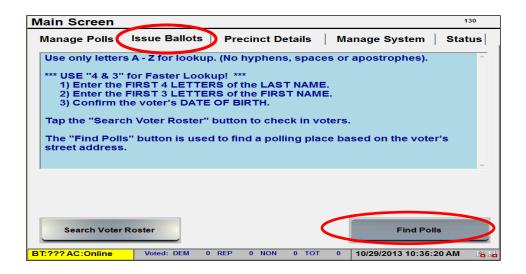
The electronic pollbook will find a voter's assigned polling place based on the voter's registered address. See the "Find a Voter's Correct Polling Place" section in this chapter.

Find a Voter's Correct Polling Place

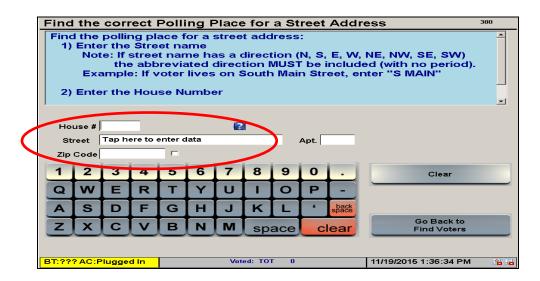
1. Tap "Return to Main" in lower right corner.



2. Under the "Issue Ballots" tab on the "Main Screen" tap "Find Polls" in the lower right corner.



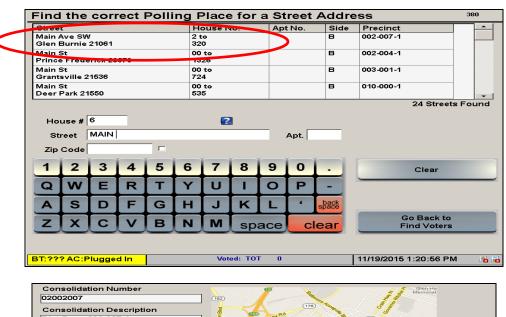
3. Enter the voter's current address.



If the street name includes a direction, the street name must be preceded by the directional abbreviation (N, S, E, W, etc.). Do not put periods after the abbreviation. It is not necessary to enter a street type (St, Rd, Ave, Ct, etc.) after the street name.

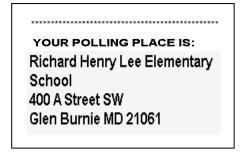
For numbered streets, first try numbers (not spelled out.) Try "2ND" for 2nd Street or 2nd Avenue, "5TH" for 5th Ave. If the street is not found, try spelling out the street. For example, try: "FOURTH" for 4th Street or 4th Avenue, "W FIFTH" for West 5th Street.

4. All address ranges that match the search criteria will be displayed. Enter house number and zip code to narrow the search. Tap the row to display the polling place details.





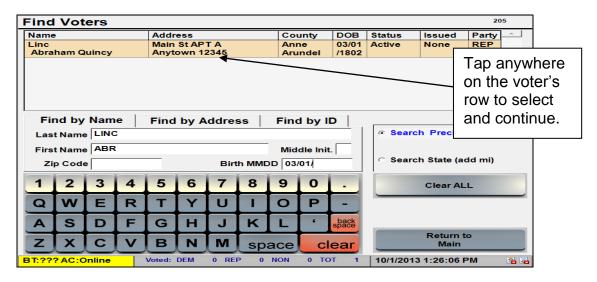
5. Tap the "Print Information" button for a paper print-out of the polling place name and address that can be given to the voter. The map will not print.



Tap "Go Back," then tap "Go Back to Find Voters" to return to the Main Screen to continue checking in voters.

Checking in Voters

 Once you have located the voter's name, tap anywhere in that voter's row on the screen to open the "Voter Record" screen. The "Voter Details" tab will be open.

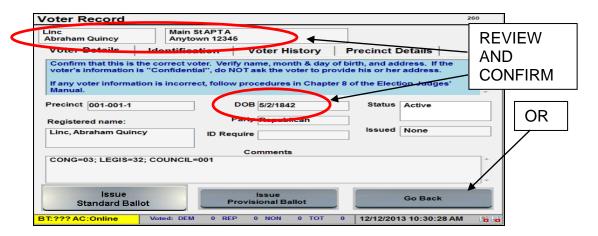


 Ask "What is your address?" Compare the voter's response with what is shown in "Voter Details." If the voter's response is the same as what is shown at the top of the screen, go to step 3.

If the voter's address is different than what is shown in the electronic pollbook, see item #1 of the "Special Situations" section of this chapter.

If the voter's address is marked "Confidential," the voter's address will not appear in the electronic pollbook. **Do not ask the voter to verify his or her address.** Continue the check-in process.

3. Review the information on the screen to confirm that you have the correct voter. If the information is correct and you are sure you have the correct voter, go to step 4 (Primary Election) or step 5 (General Election). Tap on the "Go Back" button if you have selected the wrong voter.



4. <u>Primary election only</u>: <u>Discreetly</u> ask "What is your party affiliation?" If the voter's response is the same as what is shown in the "Party" box, go to step 5.

If the voter claims a different party affiliation, wants to vote another party's ballot, or whose party does not have a ballot for this election, see item #2 of the "Special Situations" section of this chapter.



5. Review the "Status" box in "Voter Details". If "Active" or "Inactive", proceed to Step #6.



If the voter's status is "Pend1", "Pend2", "ABS Issued", or "Voted Early", see item #3 of the "Special Situations" section of this chapter.

If the voter's status is "Inactive" and the "ID Require" box is blank, see item #4 of the "Special Situations" section of this chapter.

If the voter's status is "Active" or "Inactive" and the "ID Require" box is "Show ID", see item #6 of the "Special Situations" section of this chapter.

6. Review the "Issued" box in "Voter Details". If "None" or blank, proceed to Step #7.



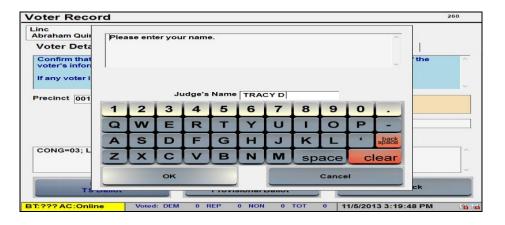
If the voter's "Issued" box is "Reg Issued" or "PROV", see item #5 of the "Special Situations" section of this chapter.

7. Review the "ID Required" box in "Voter Details". If the "ID Required" box is blank, tap the "Issue Standard Ballot" button and proceed to Step #8.

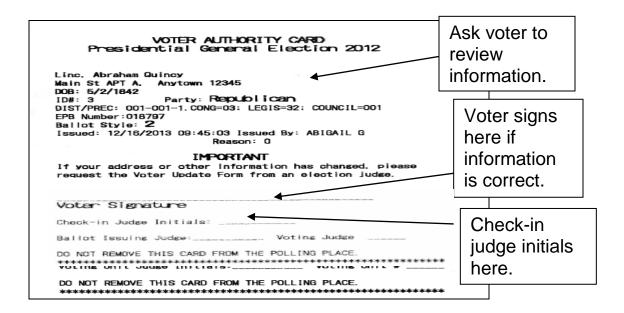


If the voter's "Status" is "Active" or "Inactive" and the "ID Require" box is "Show ID", see item #6 of the "Special Situations" section of this chapter.

The first time you attempt to issue a ballot, you will be prompted to enter your name. Type in your first name and first initial of your last name and tap "OK" to continue. You will not have to enter your name or initials to issue ballots again unless the judge's name on the electronic pollbook is reset. See the "Reset Judge's Name" section of this chapter for more information.

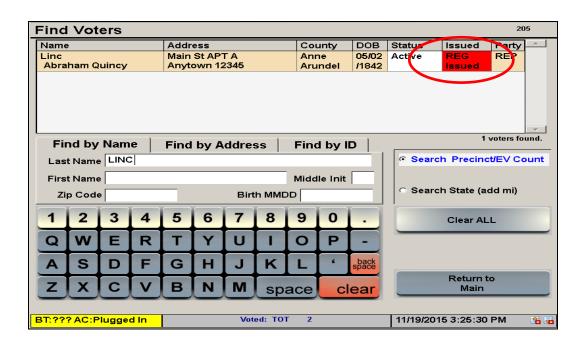


- 8. A voter authority card will print.
- Ask the voter to verify the printed information and sign the voter authority card.



If you checked-in the wrong voter and have already printed a voter authority card, alert a chief judge immediately.

- 10. The check-in judge initials the voter authority card.
- 11. The check-in judge will direct the voter to the ballot issuance table with their voter authority card.
- 12. This voter will now be marked as "Reg Issued" in the "Issued" column on the "Find Voters' screen.



The "Voted:" counts on the status bar will increase by one for each voter who is issued a ballot. Counts shown are the number of voters, not ballots. A "re-issued" ballot will not increase the count. Party counts are based on the ballot issued party.

Issuing a Provisional Ballot – (Provisional Judges Only)

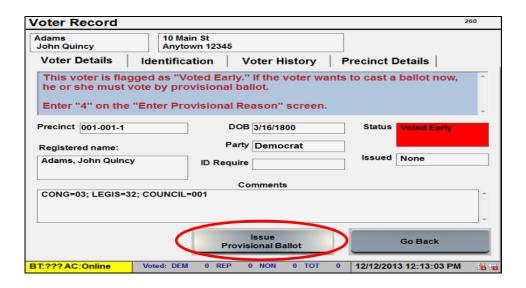
In some situations the electronic pollbook automatically prevents a voter from being issued a regular ballot (i.e., not provisional) and allows only a provisional ballot to be issued. Examples include "pending" status voters and voters not in their registered precinct.

There are also situations where the electronic pollbook will allow a voter to be issued a regular ballot, but the voter should be issued a provisional ballot instead. Examples include "Active (or Inactive) - show ID" voters or voters who are challenged by a poll watcher without acceptable identification, extended hours voters, and primary voters claiming a different party affiliation than what is shown in the electronic pollbook.

If a voter cannot be found in the electronic pollbook, the voter must vote by provisional ballot.

Once it has been determined that the voter should be issued a provisional ballot, the steps are:

- Verify the voter's information on the "Voter Details" tab in the "Voter Record" screen.
- 2. Tap "Issue Provisional Ballot" button.



 The "Select Ballot" screen will appear. Tap on "Select Ballot Reason" to access a drop-down menu of provisional ballot reason codes.



The voter's current information is highlighted in blue.

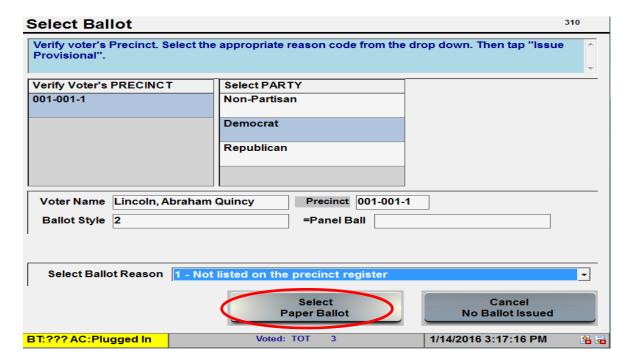
Carefully select the appropriate provisional ballot reason code. It is very important to enter the correct reason code.



The "Select Paper Ballot" button will become available <u>after</u> a provisional ballot reason code is selected.

Tapping the "Cancel No Ballot Issued" button will return you to the "Find Voters" screen.

4. Tap the "Select Paper Ballot" button.

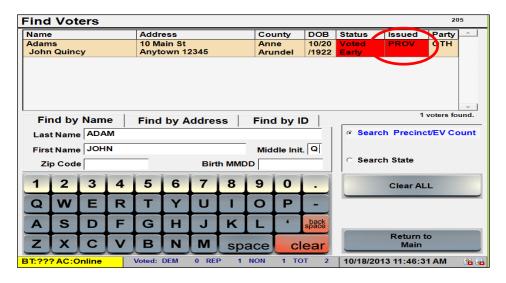


- 5. The voter authority card will print. Initial it and have the voter review and sign it.
- 6. Circle "PROVISIONAL BALLOT" on voter authority card.
- 7. The electronic pollbook will return to the "Find Voters" screen.

The reason code will print on the voter authority card. The provisional judge needs to enter the same reason code on the voter's provisional ballot application.

VOTER AUTHORITY CARD Presidential General Training 2016			
* * * * * * * * * * * * * * * * * * *			
SMITH, JOHN 417 E Baltimore St, Baltimore 21202 DOB: 10/14/1980 ID#: 3806f23b-0ff9-4a8e-80ef-b83cf15e40e6 Registered Party: Democrat Assigned Dist/Prec: 004-001. CONG=07: LEGIS=46: COUNCIL=011			
EPB Number: 054955			
Ballot Issued Dist/Prec: 001-001.CONG=07: LEGIS=44B: COUNCIL =001			
DO NOT ISSUE REGULAR BALLOT Provisional Ballot Style: 2			
Issued: 08/31/2016 14:48:16 Issued By: JUDGENAME Issuing Consolidation: 04EV01			
Please sign in the space below.			
Voter Signature			
Check-in Judge Initials:			
Provisional Judge Initials:			
DO NOT REMOVE THIS CARD FROM THE POLLING PLACE			

8. The voter will now be marked as "PROV" in the "Issued" column on the "Find Voters" screen.



Special Situations – Provisional Judges

The electronic pollbook has been set up so that a check-in judge can follow procedures to issue either a regular (i.e., not provisional) ballot or a provisional ballot. In certain cases the electronic pollbook will allow only a provisional ballot to be issued to a voter. Wherever possible, instructions are provided in the top section of the screen.

1. Voter Moved

If the voter's current address is different than what is shown in the electronic pollbook, ask the voter **WHEN** he or she moved to the current address.

- If the voter moved within 21 days of election day, complete a *Voter Update Form*. If the voter completes and signs the *Voter Update Form*, issue the voter a regular ballot. If the voter refuses to complete and sign the Voter Update Form, issue the voter a provisional ballot. See the "Issuing a Provisional Ballot" section of this chapter.
- If the voter moved more than 21 days before election day, the voter must be issued a provisional ballot. The provisional ballot application will serve to update the voter's information and **no Voter Update Form is** needed.



"21 Day" dates for the 2018 elections:

Primary Election – If the voter moved prior to June 5, 2018, the voter must be issued a provisional ballot.

General Election – If the voter moved prior to October 16, 2018, the voter must be issued a provisional ballot.

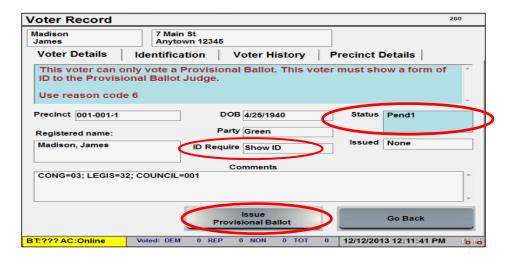
2. Voter Claims a Different Party Affiliation or Whose Party Does Not Have a Ballot (Primary Election Only)

These are voters who claim a party affiliation that is different than what is indicated in the electronic pollbook or who want to vote a ballot that is not for the party indicated in the electronic pollbook (this includes voters whose party does not have a ballot for the primary election).

If a voter insists on voting a ballot for a party that is
different from the one for the party affiliation shown in the
electronic pollbook, or if the voter's party does not have a
ballot for the primary election, he or she must vote a
provisional ballot. Use provisional code 3.

3. Voter's Status is "Pend1", "Pend2", "ABS Issued", or "Voted Early"

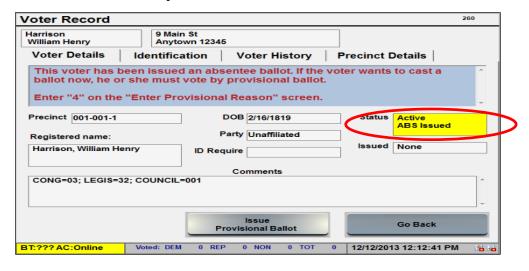
- A. Pend 1: The voter may only be issued a provisional ballot. The voter's driver's license number or social security number could not be verified.
 Use provisional code 6.
 - The voter can present acceptable ID now or to the local board of elections <u>before</u> the canvassing of provisional ballots which begins on the 2nd Wednesday after the election to complete the voter registration.



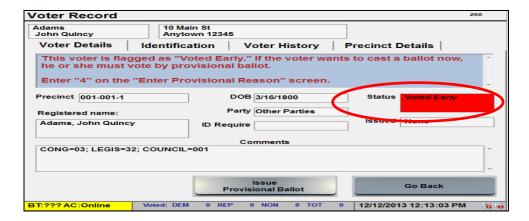
- B. <u>Pend2</u>: The voter may only be issued a provisional ballot. The voter's driver's license number or the last four digits of his or her social security number was not provided by the voter during registration. Use provisional code 7.
 - If the voter provides either a Maryland driver's license number or the last four digits of his or her social security number, and if the local board of elections can verify the information on the Provisional Ballot Application, the ballot may be counted.
 - If the voter has never been issued a Maryland driver's license or a social security number, the voter will be registered to vote and the ballot may be counted.
 - If the voter does not provide either a verifiable Maryland driver's license number or last four digits of his or her social security number before the canvassing deadline, the voter will not be registered to vote and the ballot will not be counted.



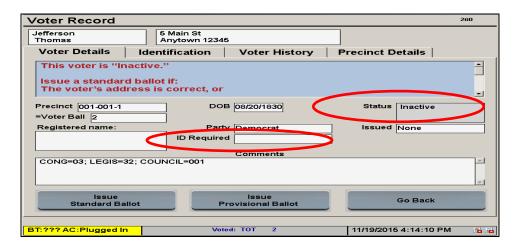
C. <u>"ABS Issued"</u>: The voter may only be issued a provisional ballot. The voter has been issued an absentee ballot. Use provisional code 4.



D. <u>Voted Early</u>: The voter may only be issued a provisional ballot. The voter has voted during early voting. Use provisional code 4.



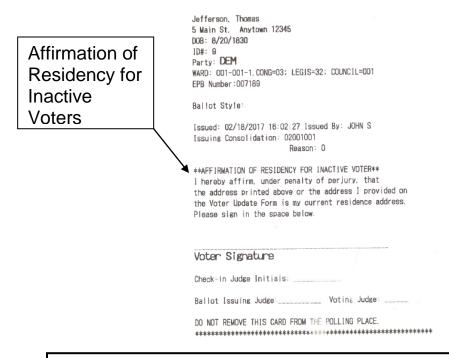
4. Inactive Status Voters ("ID Required" box is blank)



Issue a regular ballot, not a provisional ballot, to Inactive Status voters when:

- The voter did not move and signs the Affirmation of Residency for Inactive Voter. The affirmation is automatically printed on the voter authority card for "Inactive" status voters when a regular ballot is issued; or
- The voter moved within 21 days of election day. The voter must complete a Voter Update Form and must sign the Affirmation of Residency for Inactive Voter on the voter authority card.

VOTER AUTHORITY CARD 2017 City of Annapolis Primary Election



If the voter refuses to sign the affirmation of residency, alert a chief judge immediately.

Issue a provisional ballot to Inactive Status Voters when:

The voter moved more than 21 days prior to election day.
 Use provisional code 2.

The Affirmation of Residency will not print on the voter authority card for provisional voters.

5. "Issued" Box is "Reg Issued" or "PROV" The pollbook indicates that the voter has been previously issued a ballot. Inform the voter that he or she is marked as having already been issued a ballot.

A. Reg Issued:

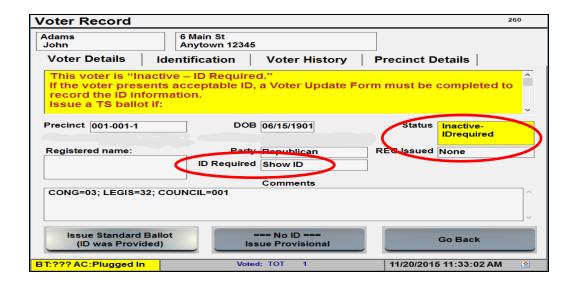
 If it can be confirmed that the voter's ballot has NOT been cast, a regular ballot, not a provisional ballot, may be reissued by a chief judge. See Chapter 5 – Chief Judges – 'Resetting a Voter's Ballot Issued Status" for instructions. Only chief judges can reissue a ballot.

- If the ballot has been cast, or it is uncertain if the ballot has been cast, the voter may only be issued a provisional ballot. Use provisional code 4.
- B. <u>PROV</u>: Provisional ballot issued: A voter who is checking-in whose status is "Prov", and who insists that he or she has not voted or attempted to vote, may only be issued a provisional ballot by a chief judge (a supervisor password is required).

If the voter insists that he or she has not voted or attempted to vote, alert a chief judge immediately. The chief judge will contact the local board of elections for additional instructions.

All voters, regular and provisional, who make a mistake while voting their ballot (spoiled ballot) do not need to be checked-in at the pollbook again to receive a replacement ballot.

- 6. ID Required Show ID (Active or Inactive) If an "Active" or "Inactive" voter is listed as "Show ID," ask the voter for ID.
 - If the voter presents acceptable ID (see the chart below), issue the voter a regular ballot. A Voter Update Form must be completed to record this information.
 - If the voter does not present an acceptable ID, issue the voter a provisional ballot. Use provisional code 5.



Standards for Acceptable Forms of ID

	-	
A "current" photo ID is an ID that has not expired A "current" non-photo ID is dated within 3 months of election day	Does the voter's name on the ID have to match the electronic pollbook or the new name on the Voter Update Form?	Does the voter's address on the ID have to match the electronic pollbook or the new address on the Voter Update Form?
A current Maryland driver's license	Yes	No
A current MVA-issued photo ID card	Yes	No
A current student photo ID card	Yes	No
A current employee photo ID card	Yes	No
A current military photo ID card	Yes	No
A current passport	Yes	No
Other current State or federal- issued photo ID card	Yes	No
A current utility bill [gas, electricity, water, waste, cable, telephone (land line or cell phone)]	Yes	Yes
A current bank statement	Yes	Yes
A current government check	Yes	Yes
A current paycheck	Yes	Yes
Other current government document	Yes	Yes

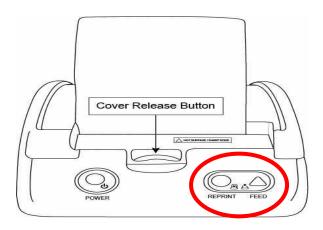
Standards for Unacceptable Forms of ID

An out-of-state driver's license	Not Acceptable
An expired photo ID card	Not Acceptable
Any non-photo ID that is more than 3 months old	Not Acceptable
A membership card (Sam's Club, gym,)	Not Acceptable
A Voter Notification Card	Not Acceptable
A Social Security Card	Not Acceptable
Any non-photo ID with an address that does NOT match the electronic pollbook or the new address on the <i>Voter Update Form</i>	Not Acceptable

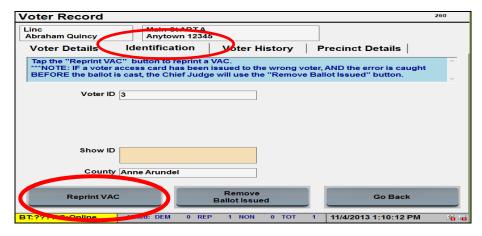
Reprinting a Voter Authority Card

If the printer paper tears or jams as the voter authority card is being printed, use the printer "Reprint" button to reprint the same voter authority card:

- 1. Press the green "Feed" button on the printer and carefully remove the torn or jammed paper; and
- 2. Press the blue "Reprint" button to print another copy of the voter's voter authority card.



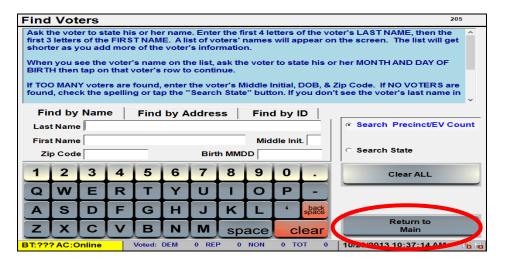
- 3. If another voter authority card does not print when the "Reprint" button is pressed, the electronic pollbook can be used to reprint a voter authority card for any voter who has been issued a ballot.
 - From the Voter Record screen, tap on the "Identification" tab at the top; and
 - Tap on the "Reprint VAC" button in the lower left corner.



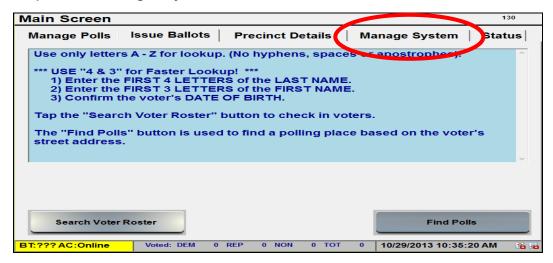
Resetting the Judge's Name

The <u>first time</u> you attempt to issue a ballot, you will be prompted to enter your name. Type in your first name and first initial of your last name and tap "OK" to continue. You will not have to enter your name or initials to issue ballots again unless the judge's name on the electronic pollbook has been reset. To reset the judge's name:

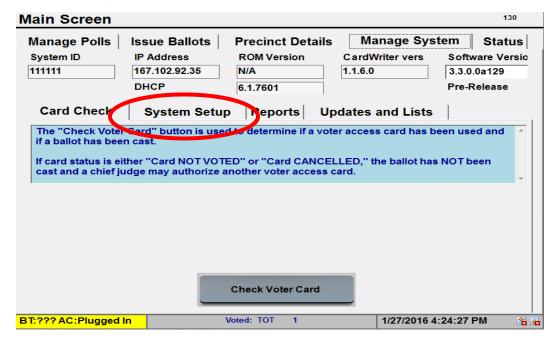
1. Tap "Return to Main" from the "Find Voters Screen."



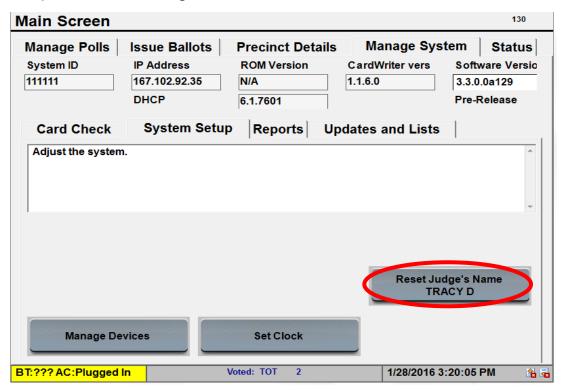
2. Tap the "Manage System" tab.



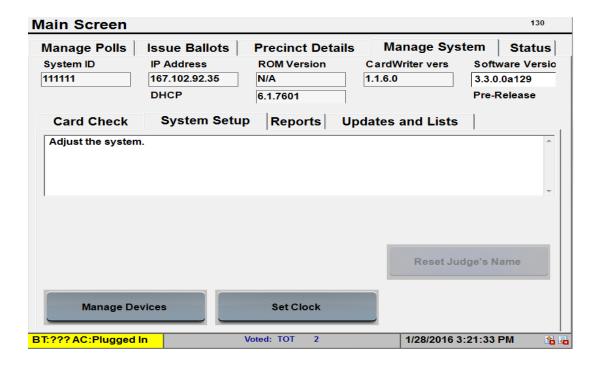
3. Tap the "System Setup" tab.



4. Tap the "Reset Judge's Name" button.



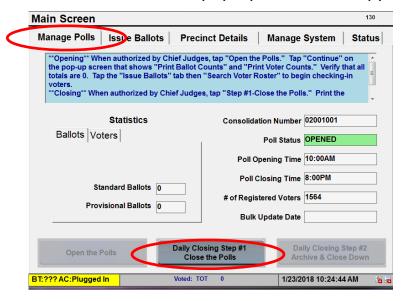
5. The election judge's name in the electronic pollbook will be reset. Tap "Issue Ballots" tab to continue to issue ballots. The election judge will be prompted to enter his or her first name and the first initial of their last name before the next ballot can be issued.



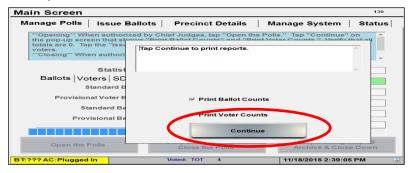
Ending the Election

After providing all necessary voter turnout numbers to the chief judges, and <u>upon authorization from the chief judges</u>, the check-in judges are to:

- 1. Return to the "Main Screen" and tap the "Manage Polls" tab.
- 2. Tap on the "Daily Closing Step #1 Close the Polls" button at the bottom center of the screen. A pop-up screen will appear.

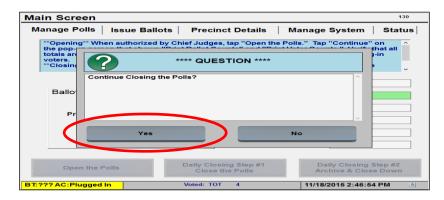


Tap the "Continue" button to print the Ballots Counts and Voter Counts reports.

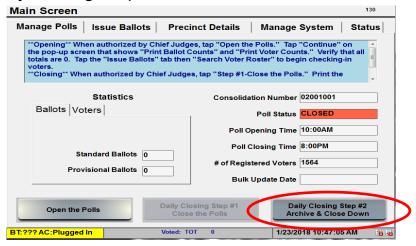


After the "Continue" button is tapped, the "Poll Status" changes from "Opened" to "Closed.

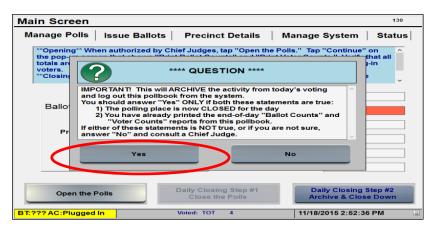
4. Tap "Yes" at the "Continue Closing the Polls?" prompt.



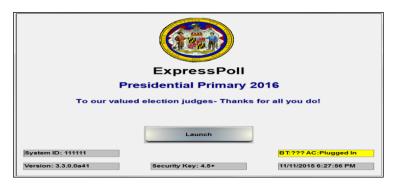
5. After the Ballot Counts and Voter Counts reports are printed, tap the "Daily Closing Step #2 Archive & Close Down" button.



 If the polling place is closed for the day, <u>and</u> if the end of day Ballot Counts and Voter Counts reports have been printed, tap the "Yes" button at the "Question" prompt.

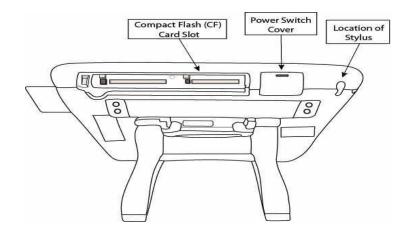


7. The electronic pollbook will return to the "Launch" screen. Turn the power switch to OFF.

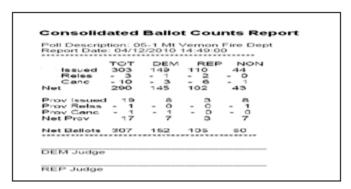




- 8. Election Field Support will remove the compact flash (CF) card from each electronic pollbook:
 - Verify the inner seal on the top lid of each electronic pollbook is intact and the seal number matches the number verified in the morning on the *Electronic Pollbook Integrity* Report".
 - Break the inner seal and place it in the pollbook case.
 - Remove the compact flash card and place it in the zipper pouch provided in the precinct binder and place tamper tape over the zipper found in the pouch;
 - Replace the lid on the top of the electronic pollbook.

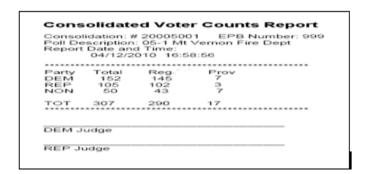


9. Sign the Consolidated Ballot Counts Report and the Consolidated Voter Counts Report.



Reissued and cancelled ballots are <u>subtracted</u> from "Issued" ballots to arrive at "Net Ballots" totals for regular and provisional ballots.

The total ("TOT") of the Consolidated Voter Counts Report should equal "Net Ballots" on the Consolidated Ballot Counts Report.



10. Give the Electronic Pollbook Integrity Report (with the attached reports) to the chief judges.

Packing the Electronic Pollbooks and Printers

- 1. Store the stylus in its slot at the top of each electronic pollbook.
- 2. Disconnect all cables and cords.
- 3. Pack the electronic pollbooks in their cases.
- The check-in judges must locate new seals located in the pollbook case and seal each case. Record the new outer seal numbers on *Electronic Pollbook Integrity Report* and sign where indicated.
- 5. Pack all printers, cords, cables, and hub (if issued). Be sure the extra stylus is also in the pollbook case.